

## COMMUNITY RESOURCES FOR YOUTH AND FAMILIES

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## EMERGENCY 911

Dial 9-1-1 in the case of an emergency

- Police
- Sheriff
- Fire
- Ambulance

Help will come even if you do not speak on the phone.  
You can dial 911 from any pay phone without depositing a coin.

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### **Poison Center**

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1-800-222-1222

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### **Non-emergency—City of Minnetonka**

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Fire: 952-939-8598

Police: 952- 939-8500

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### **Non-emergency—City of Chanhassen**

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Police and Fire: 952-361-1231

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### **Non-emergency—City of Deephaven**

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Police: 952-474-7555

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### **Non-emergency—Other Cities**

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South Lake Minnetonka Public Safety                      763-525-6210  
(Cities of Excelsior, Greenwood, Shorewood,  
Tonka Bay, Woodland)

- Police
- Sheriff
- Fire
- Ambulance

## CAR INFORMATION

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### Parking Rules after it has snowed / Snow Emergency

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#### City of Minnetonka

- You may not park on the streets after it has snowed until the streets have been plowed.
- For additional information or to report problems, call 952-988-8400  
Minnetonka Public Works Department.
- If your car has been towed away, call the Minnetonka police at 952-939-8500 to find out where it has been taken. You must pay a fee and show proof of ownership to claim your car.

#### Other Cities

- Call your City Hall for specific rules (see page 3 for phone numbers)
- If your car has been removed or towed away, call your city police (see page 3 for phone numbers).

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### Service and Repair

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Minnetonka and the other south Lake Minnetonka communities have many businesses to fix your car. Check the yellow pages of the telephone book under “Auto Repair” for locations and phone numbers.

If you cannot afford to have your car repaired and you live in Minnetonka, Excelsior, Deephaven, Greenwood or Woodland, and it is necessary for your work, call:

**Hopkins Minnetonka Family Resource Center 952-988-5350**  
[www.hopkinsfamilyresourcecenter.com](http://www.hopkinsfamilyresourcecenter.com)  
*Referrals for low-cost car repair.*

Intercongregational Community Association  
(ICA) 952-938-0729

Chanhassen residents call CAP 952-496-2125

Tonka Bay residents should call WeCAN 952-472-0742

*They may be able to help you.*

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## **CHILD CARE**

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### **Day Care**

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Greater Minneapolis Day Care Association (GMDCA)  
Referral Line 612-341-1177  
*Can help you find child care and apply for  
financial assistance.*

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### **School Age Child Care**

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Minnetonka District 276 Explorers Club  
For Registration information call 952-401-6832  
*Provides before and/or after school childcare for  
families with children enrolled in K-6 grades.  
A program for 4 year olds is also available.*

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### **Special Needs Child Care**

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Greater Minneapolis Crisis Nursery 763-591-0100  
*Very short-term care for children ages 0-6  
of parents who are in crisis. 24 hour crisis number.*

St. David's Child Development and  
Family Services 952-939-0396  
*Early Childhood Education, including  
services for children with special needs.*

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## Tips

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- *If your family is on a limited income, you may be able to receive child care services at a reduced fee (subsidized). Call the Greater Minneapolis Day Care Association referral line (612-341-1177) first.*
- *Child care centers often fill quickly and have waiting lists. Call the numbers listed here as soon as you know you will need childcare.*

## CITY INFORMATION

### Chanhassen City Hall

7700 Market Boulevard  
P.O. Box 147  
Chanhassen, MN 55317  
952-227-1100  
[www.ci.chanhassen.mn.us](http://www.ci.chanhassen.mn.us)

### Excelsior City Hall

339 3rd Street  
Excelsior, MN 55331  
952-474-5233  
[www.ci.excelsior.mn.us](http://www.ci.excelsior.mn.us)

### Minnetonka City Hall

14600 Minnetonka Boulevard  
Minnetonka, MN 55345  
952-939-8200  
[www.eminnetonka.com](http://www.eminnetonka.com)

### Tonka Bay City Hall

4901 Manitou Road  
Tonka Bay, MN 55331  
952-474-7994  
[www.cityoftonkabay.net](http://www.cityoftonkabay.net)

### Deephaven City Hall

20225 Cottagewood Road  
Deephaven, MN 55331  
952-474-4755  
[www.cityofdeephaven.org](http://www.cityofdeephaven.org)

### Greenwood City Hall

20225 Cottagewood Road  
Deephaven, MN 55391  
952-474-4755  
[www.greenwoodmn.com](http://www.greenwoodmn.com)

### Shorewood City Hall

5755 Country Club Road  
Shorewood, MN 55331  
952-474-3236  
[www.ci.shorewood.mn.us](http://www.ci.shorewood.mn.us)

### Woodland City Hall

2025 Cottagewood Road  
Deephaven, MN 55391  
952-474-4755  
[www.cityofwoodlandmn.org](http://www.cityofwoodlandmn.org)

## EDUCATION FOR CHILDREN AND ADULTS

- All children ages 6–16 must attend school. Families with children need to register their children for school as soon as possible. (See to register a new student below)
- Children entering school must be immunized against red measles, German measles, mumps, diphtheria, pertussis, hepatitis B, tetanus and polio. If your child needs shots for school, see your family doctor or call the Hopkins–Minnetonka Family Resource Center for access to health care.
- Lunch is available in each school. Free and reduced price meals are available for low-income families.
- Free English classes are available for adults—see classes below.

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### Minnetonka School District 276

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**To register a new student** 952-401-5009  
[www.minnetonka.k12.mn.us/district/registration/index.htm](http://www.minnetonka.k12.mn.us/district/registration/index.htm)

**Programs/services for children birth–age 5** 952-401-6812

**Early Childhood Screening (ages 3½–5)** 952-401-6840

*All children in Minnesota are required to be screened before they enter kindergarten. Screening helps to identify needs that may require attention before your child enters school. There is no charge for screening.*

**School Age Child Care: Explorers Club** 952-401-6832

**Community Education** 952-401-5050

*Offers a wide variety of classes for community members of all ages. Call for free catalog.*

**Adult Options in Education** 952-988-5343

*Free English classes for adults, General Equivalency Diploma (GED), classes. Improve reading, writing or math skills.*

## FAMILY ACTIVITIES

**Minnetonka Community Education** 952-401-5050

[www.minnetonka.k12.mn.us/mces](http://www.minnetonka.k12.mn.us/mces)

[www.mces.com](http://www.mces.com)

*Classes for a variety of ages (scholarships available)*

**Carver County Libraries** (see library section on page 22)

**Hennepin County Libraries** (see library section on page 22)

*Story hours, family activities, books to borrow—(free)*

**Hopkins Minnetonka Recreation Department** 952-939-8203

[www.eminnetonka.com](http://www.eminnetonka.com)

*Recreation activities available for all ages.*

*Contact for free brochure with information about parks, trails and recreation programs. Scholarships available.*

**YMCA Ridgedale Branch** 952-544-7708

[www.ymcatwincities.org](http://www.ymcatwincities.org)

*Recreation, physical fitness and camps*

*(scholarships available)*

## FAMILY SERVICES

**First Call for Help—United Way** Call 2-1-1

[www.211firstcall.org](http://www.211firstcall.org)

*Maintains a directory of services and providers, and answers calls 24 hours a day*

**Crisis Connection** 612-379-6363

a 24-hour crisis line

*Hotline for anyone in need of counseling and support.*

**PROP (Chanhassen and Eden Prairie residents)** 952-937-9120  
www.propfood.org  
*Emergency food shelf, children's closet, transportation,  
and financial assistance.*

**WeCan (Tonka Bay)** 952-472-0742  
www.wecan-help.org  
*Emergency assistance*

**Hopkins Minnetonka Family Resource Center** 952-988-5350  
www.hopkinsfamilyresourcecenter.com

**ICA** 952-938-0729  
www.ICAFoodshelf.org  
*Emergency Foodshelf and financial assistance agency.*

**Centro (Minneapolis)** 612-874-1412  
www.centromn.org  
*All services available in Spanish. Information and referral  
about housing and child care. Limited health services,  
including pre-natal, chem. dep., mental health. Education,  
including preschool and English classes, and employment  
services. Also provides food shelf, truancy and youth  
programs.*

**Chicanos Latinos Unidos En Servicios  
(CLUES)** 612-871-0200  
www.clues.org  
*All types of social service assistance in Spanish language*

**Confederation of Somali Community  
in Minnesota** 612-338-5282  
www.cscmn.org  
*Advocacy and intervention services for Somali immigrants:  
health insurance, housing, employment. Youth services;  
English classes.*

- Head Start: Carver County** 952-496-2125  
*Child care and family support for low-income families with children from birth to age 5*
- Head Start, Hennepin County** 612-348-5937  
*Child care and family support for low-income families with children from birth to age 5*
- Jewish Family and Children's Services** 952-546-0616  
[www.JFCSMpls.org](http://www.JFCSMpls.org)  
*A social service agency providing family education, parenting, support and counseling for all families.*
- Excelsior Life Care Center** 952-470-9393  
 2400 Highway 7, Shorewood  
*Free pregnancy tests, referrals to doctors, educational programs, parenting and baby supplies for low income families.*
- Minnetonka Life Care Center** 952-938-4496  
 1615 Mainstreet, Hopkins  
*Free pregnancy tests, referrals to doctors, educational programs, parenting and baby supplies for low income families.*
- Russian First Call for Help** 651-698-9167  
*Russian language information and referral service for housing, finance, health, public services, and places of worship.*
- St. David's Child Development and Family Services** 952-939-0396  
*Services include Early Childhood Education, rehabilitation therapy, services for children and young adults with special needs, mental health services and services to prevent child abuse and neglect.*

## FINANCES

Check with local banks or credit unions for checking and savings accounts, loans, and other financial transactions.

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### Financial Counseling

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**Lutheran Social Service (toll free)** 1-888-577-2227  
*Assistance with budget counseling, debt management, etc.*

## FOOD AND CLOTHING ASSISTANCE

**Intercongregation Communities Association (ICA)** 952-938-0729

3909 Williston Road, Minnetonka  
*Provides emergency food and information on clothing assistance.*

**People Reaching Out to other People (PROP)** 952-937-9120

8080 Mitchell Road, Eden Prairie—  
for Chanhassen residents. Open 9:00–12:30.  
*Provides emergency food and information on clothing assistance.*

**West Tonka Food Shelf for Tonka Bay residents** 952-472-5599

*Provide emergency food and information on clothing assistance.*

**Hopkins Minnetonka Family Resource Center** 952-988-5350

915 Mainstreet, Hopkins  
*Information and referral along with access to food programs, housing options, back to school supplies, holiday toys and winter clothing.*

**Nutrition Assistance Program for Seniors**  
(NAPS) 651-484-8241  
*For low-income men and women over the age 60.*

**Minnesota Family Investment Program/  
Diversionary Work Program (MFIP/DWP)**  
**Economic Assistance Outreach** 612-596-1300  
*Temporary help for adults and families with children  
who need food, food stamps, clothing, shelter and  
medical assistance.*

**Mothers and Children (MAC)** 651-484-8241  
*Nutritious, balanced monthly food package for  
qualifying children up to age 6, women who have  
a baby under one, but not breast feeding, pregnant  
or breast feeding women or infants not served by WIC*

**Women, Infants and Children (WIC)** 612-348-6100  
*Health and nutrition assessment, free vouchers for  
quality food and referrals for many health and social  
services for pregnant and breast feeding women, infants  
and children up to 5 years of age.*

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**Baby supplies for low income families**

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**Excelsior Life-Care Center** 952-470-9393  
2400 Highway 7, Shorewood

**Minnetonka Life-Care Center** 952-938-4496  
1615 Mainstreet, Hopkins

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**Used Clothing, Furniture, Household Items at a reduced price**

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**Bethesda Thrift Shop** 952-939-0988  
913 Mainstreet, Hopkins  
*Clothing and household items.*

<b>Goodwill Store</b>	<b>952-935-2760</b>
1025 Hill St., Hopkins <i>Clothing, furniture and household items.</i>	
<b>Once Upon a Child</b>	<b>763-540-0477</b>
14200 Wayzata Blvd, Minnetonka <i>Children's clothing</i>	
<b>Once Upon a Child</b>	<b>952-922-6535</b>
5021 Excelsior Blvd, St. Louis Park	
<b>Value Village</b>	<b>763-544-0006</b>
2751 Winnetka Ave. N., New Hope <i>Clothing and household items.</i>	
<b>Unique Thrift Store</b>	<b>763-535-0200</b>
4471 Winnetka Ave. N., New Hope <i>Clothing, furniture and household items.</i>	
<b>Value Village</b>	<b>612-861-9550</b>
6528 Penn Ave. S., Richfield <i>Clothing and household items.</i>	

## FOOD MARKETS

*Look in the phone book yellow pages under "Groceries" for more listings.*

<b>Aldi Market</b>	<b>number unlisted</b>
11100 Cedar Lake Rd., Minnetonka	
<b>Costco (membership can be purchased)</b>	<b>952-943-4801</b>
12011 Technology Drive, Eden Prairie	
<b>Costco (membership can be purchased)</b>	<b>763-582-9610</b>
5801 W. 16th Street, St. Louis Park	

<b>Cub Foods</b> 7900 Market Boulevard (south off 78th St., Chanhassen)	<b>952-934-1010</b>
<b>Cub Foods Hwy 7 and 101, Minnetonka</b>	<b>952-938-1404</b>
<b>Cub Foods Hwy 7 and 41, Shorewood</b>	<b>952-380-9900</b>
<b>El Sarape Supermercado</b> 10th Ave. and Mainstreet, Hopkins	<b>952-933-1989</b>
<b>Fare For All Food Buying Co-Op</b> <i>Low cost food alternative</i>	<b>763-450-3880</b>
<b>Lund's Markets Hwy 7 and Co. Rd. 73</b>	<b>952-935-0198</b>
<b>Sam's Club (membership can be purchased)</b> Louisiana Avenue, south off Hwy 7 (St. Louis Park)	<b>952-924-9450</b>
<b>Super Target Hwy 7 and 101</b>	<b>952-401-3830</b>

## **GARBAGE COLLECTION AND RECYCLING**

- Garbage is picked up on the same day once a week.
- Place your garbage in closed plastic bags and deposit in the dumpster or where your landlord instructs you to place garbage.
- Residents cannot leave unwanted items such as furniture and appliances in their yard.

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### **Local Businesses to call for home collection**

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<b>BFI/Allied Waste</b>	<b>952-941-5174</b>
<b>Waste Management</b>	<b>952-890-1100</b>

*See the phone book for other options.*

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## **Recycling (cans, glass, paper and plastic)**

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Call Minnetonka City Hall 952-939-8200 if you live in a house or duplex to set up service and receive a container for recycling. If you live in an apartment building, talk to your manager.

## **HAIRCUTS AND HAIR CARE**

There are many shops in this area that provide hair care services. Look in the yellow pages of the phone book under *Barbers* and/or *Beauty Salons* to find a location near you.

## **HEALTH CARE**

Dial 9-1-1 if you have a medical emergency.

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### **Health Insurance**

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*If you do not have health insurance, contact*

**Hopkins Minnetonka Family Resource Center** 952-988-5350  
[www.hopkinsfamilyresourcecenter.com](http://www.hopkinsfamilyresourcecenter.com)

**PROP (Chanhassen residents)** 952-937-9120

**WeCan (Tonka Bay residents)** 952-472-0742

*Information about health insurance, Medical Assistance, MinnesotaCare, Sliding fee clinics, and dental care options.*

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**Free / Sliding Fee Scale Clinics: call for appointments**

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Centro De Salud (Clinic)	612-813-8050
St. Mary's Health Clinics	651-690-7029
West Suburban Teen Clinic 478 2nd Street, Excelsior www.westsuburbanteenclinic.org <i>Teenage and young adult health care including testing for sexually transmitted diseases, pregnancy and HIV.</i>	952-474-3251

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**Health Care / Hospital Information**

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Methodist Hospital 6500 Excelsior Blvd., St. Louis Park	952-993-5000
Hennepin County Medical Center 701 Park Ave., Minneapolis	612-873-3000
Ridgeview Medical Center 500 South Maple St., Waconia <i>A full range of medical services, including emergency offered. Interpreter services available.</i>	952-442-2191

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**Mental Health Services**

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*For free/sliding fee scale services.  
Call for an appointment and costs.*

Carver County Mental Health 540 1st Street E., Waconia	952-442-4437
Pyramid Mental Health Center www.storefront.org 830 Boone Ave., Golden Valley	763-746-2400

**Relate Counseling Center** 952-932-7277  
www.relatemn.org  
15320 Minnetonka Boulevard, Ste 200, Minnetonka

**Vail Place** 952-938-9622  
www.vailplace.org  
15-9th Ave.S., Hopkins  
*For persistent mental illness, this is a clubhouse—  
not a mental health care provider.*

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## **Dental Care**

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**Children's Dental Services** 612-746-1530  
www.childrendentalservices.org  
*Provides dental care for children on a sliding fee basis.  
Also accepts insurance and medical assistance. Services  
at a variety of metro locations.*

**Dental Referral Service** 1-800-577-7320  
www.1800dentist.com  
*Can give you help if you have dental insurance and  
are looking for a dental referral.*

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## **Chemical Dependency**

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**Alcoholics Anonymous Central Office** 952-922-0880  
www.AAminneapolis.org.  
*Information line for Alcoholic Anonymous groups  
in the greater Minneapolis area.*

**Al-Anon/Alateen-Minnesota** 952-920-3961  
www.al-anon-alateen-msp.org.  
*Support for a spouse and teens who live with an alcoholic.*

**Hennepin County Chemical  
Health Assessment** 612-879-3501

## HOUSING INFORMATION AND SERVICES

**Hopkins Minnetonka Family Resource Center** 952-988-5350

*Affordable housing information including HousingLink information to aid renters in finding an affordable rental unit.*

**Intercongregational Communities Association**

(ICA)

952-938-0729

*Some emergency financial assistance with deposits and rent.*

**Minnesota Family Investment Program/  
Diversionary Work Program (MFIP/DWP)**

**Hennepin County Economic**

**Assistance Outreach**

612-596-1300

*Temporary help for adults and families with children who need food, food stamps, clothing, shelter and medical assistance .*

**Community Action Partnership of**

**Suburban Hennepin (CAPSH)**

952-933-9639

33 10th Ave. S., Suite 150, Hopkins

[www.capsh.org](http://www.capsh.org)

*(info available in Russian, Spanish and Somali)*

*CAPSH's Center for homeownership offers pre- and post-purchase advice, foreclosure prevention assistance, and information concerning home maintenance and renter's rights. Reverse Mortgage counseling available.*

**Community Action Program CAP**

(Chanhassen residents)

952-496-2125

**Western Counties Action Network (WeCAN)** 952-472-0742  
**for Tonka Bay residents**

*CAP and WeCAN offer pre- and post- purchase advice, foreclosure prevention assistance. Information available concerning home maintenance for homeowners and renter's rights.*

- Minnesota Tenants Union** 612-871-7485  
*Helps tenants with landlord problems. Call for walk-in hours.*
- HomeLine Tenants Hotline** 612-728-5767  
*Legal advice on leases, return of security deposits, repair problems, eviction or other renter-related questions*
- Legal Aid Society of Minneapolis** 612-334-5970  
*Provides legal assistance in housing cases including evictions, repairs, Section 8, public housing, etc.*

**IDENTIFICATION, DRIVERS LICENSES AND GOVERNMENT DOCUMENTS**

To apply for a driver’s license, marriage license, passport, birth certificate, or personal identification, contact any of the following:

- Carver County License Center** 952-361-1900  
 418 Pine Street, Suite A, Chaska, MN 55318
- Hennepin County Service Center** 612- 348-8240  
 12601 Ridgedale Drive, Suite 200, Minnetonka, MN 55304
- AAA (American Automobile Association)** 952-927-2600  
 near Hwy 100 and Excelsior Blvd., in St. Louis Park
- Minnesota Department of Public Safety** 651- 296-6911  
 445 Minnesota Street, St. Paul, MN 55102

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**Tips**

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- *Call ahead to confirm what personal information is needed and cost of services.*

## **JOB INFORMATION**

<b>Employment Action Center</b>	<b>612-752-8400</b>
<i>Job placement help is offered.</i>	
<b>Hopkins Minnetonka Family Resource Center</b>	<b>952-988-5350</b>
<i>Offers Job View and other job search resources.</i>	
<b>Minnesota Work Force Centers—<a href="http://www.mnwfc.org">www.mnwfc.org</a></b>	
<i>Offers a variety of services including training and job placement, job listings and job search classes.</i>	
<b>Hennepin North: Brooklyn Center</b>	<b>763-536-6000</b>
<b>Hennepin South: Bloomington</b>	<b>952-346-4000</b>
<b>Carver County, Chaska</b>	<b>952-361-1711</b>

## **LAUNDRY**

<b>Hopkins Speedy Wash</b>	<b>952-932-9428</b>
<i>(self-service Laundromat)</i>	
1810 Mainstreet, Hopkins	
<b>Mega Wash Coin Laundry</b>	<b>952-938-8855</b>
520 Blake Road, Hopkins	
<b>Country Clean and Coin Laundry</b>	<b>952-934-3333</b>
7720 Great Plains Boulevard, Chanhassen	

## LEGAL ASSISTANCE

**Legal Aid Society** 612-334-5970

*Provides free legal assistance in many types of legal cases including; housing law, government benefits, family, immigration, tax, seniors, youth, consumer and disability law (interpreters available).*

**Centro Legal, Inc** 651-642-1890

*Provides legal services for Spanish speaking individuals focusing on immigration and family issues.*

**Hennepin Self-Help Service Center** 612-596-8519

*Spanish Hotline; 612-596-9285, Mon-Fri 8:30 a.m.–10:30 a.m. Helps connect people with legal resources. Staff can address general questions about Hennepin County District Court cases; refer litigants to on-site programs for family law assistance; brief consultations; provide forms; provide information about full, reduced, and no-fee attorney services.*

**Minnesota Attorney General** 651-296-6196

*Provides citizen assistance.*

**Southern Minnesota Regional Legal Services** 651-222-5863

*Provides free legal services to low income individuals. Also has interpreters for Hmong, Laotian, Vietnamese, Spanish, Somali and Arabic.*

## LIBRARIES

*Provides free access to books, CDs, movies, computers and the internet*

### **Hennepin County Library System**

[www.hennepin.lib.mn.us](http://www.hennepin.lib.mn.us)

**Ridgedale Regional Library** 952-847-8800

12601 Ridgedale Drive, Minnetonka  
*(South of Ridgedale Mall)*

**Excelsior Library** 952-847-5450

343 3rd Street, Excelsior  
*(entrance off parking lot in back)*

**Minnetonka Library** 952-847-5725

17524 Excelsior Blvd., Minnetonka  
*(Corner of Excelsior Blvd. and Hwy 101)*

### **Carver County Libraries**

[www.carver.lib.mn.us](http://www.carver.lib.mn.us)

**Chanhassen Community Library** 952-227-1500

7711 Kerber Boulevard, Chanhassen  
*(corner of W 78th Street and Kerber)*

## MULTI-CULTURAL RESOURCES

**Hennepin County Office of  
Multi-Cultural Services** 612-348-2193

[www.co.hennepin.mn.us](http://www.co.hennepin.mn.us)

*Office is access point for immigrants and refugees to all Hennepin County services and programs. Legal services available to all immigrants and refugees. Other services reserved for those with limited English speaking ability.*

**Adult Options in Education** 952-988-5343  
[www.minnetonka.k12.mn.us/mces/adultoptions.html](http://www.minnetonka.k12.mn.us/mces/adultoptions.html)  
*Free English classes, computer skills, job skills preparation.  
Transportation and childcare available.*

**International Institute** 651-647-0191  
[www.iimn.org](http://www.iimn.org)  
*Variety of services designed to help refugees and immigrants,  
including English classes, job skill development, citizenship,  
and refugee mentoring.*

**Centro: (Minneapolis)** 612-874-1412  
[www.centromn.org](http://www.centromn.org)  
*All services available in Spanish. Information and referral  
about housing and child care. Limited health services,  
including pre-natal, chem. dep., mental health. Education,  
including preschool and English classes, and employment  
services. Also provides food shelf, truancy and youth  
programs.*

**Chicanos Latinos Unidos En Servicios (CLUES)** 612-871-0200  
[www.clues.org](http://www.clues.org)  
*All types of social service assistance in Spanish language*

**Confederation of Somali Community in Minnesota**  
[www.cscmn.org](http://www.cscmn.org) 612-338-5282  
*Advocacy and intervention services for Somali immigrants—  
health insurance, housing, employment. Youth services;  
English classes.*

**Russian First Call for Help** 651-698-9167  
*Russian language information and referral service for  
housing, finance, health and public services. Will also  
provide assistance to locate place of worship/church.*

## PARKS

Call your City Hall for information about city parks (see page 3 for phone numbers).

*Other resources:*

**Carver County Parks** 952-466-5250

**Three Rivers Park District** 763-559-9000  
[www.threeriversparkdistrict.org](http://www.threeriversparkdistrict.org)

**Minnetonka Community Education and Services** 952-474-5050  
[www.mcesonline.com](http://www.mcesonline.com)

**Hopkins/Minnetonka Recreation Department** 952-939-8203  
[www.eminntonka.com](http://www.eminntonka.com)

*Contact for free brochure with information about parks, trails, and recreation programs. Scholarships available.*

## PLACES OF WORSHIP

Various places of worship/churches are found in the community or nearby. Use the phone book to find locations and times.

The following organizations can help you locate a place of worship or church:

**ICA (Intercongregation Communities Association)** 952-938-0729

**Centro** 612-874-1412

**Islamic Center of MN** 763-571-5604

**Russian First Call for Help** 651-698-9167

Confederation of Somali Community  
in Minnesota 612-338-5282  
PROP 952-937-9120

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**Catholic / Spanish**

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**St. John the Evangelist Catholic Church** 952-935-5536  
6 Interlachen Road, Hopkins  
*Provides a weekly mass on Sunday at 2:30 pm in Spanish*

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**Lutheran / Spanish Outreach Program**

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**Fairview Lutheran Church** 952-935-2044  
4215 Fairview Avenue  
Minnetonka, MN 55343  
Pastor Jeremiah Olson  
www.flcmtka.org

**POST OFFICES**

*Some information available in Spanish and Somali.*

**Post Offices** 1(800) 275-8777  
*Information in English/Spanish* www.usps.com  
*Information on postal rates and zip codes*

**Chanhassen Post Office** 952-974-0372  
7730 Laredo Avenue, Chanhassen

**Excelsior Post Office** 952-401-9093  
545 2nd Street, Excelsior

**Minnetonka Post Office** 952-933-4320  
14702 Excelsior Boulevard

*An individual mailbox may be rented for mail pick-up at any post office.*

## SENIOR ACTIVITIES AND SERVICES

Chanhassen Senior Center	952-227-1100
Minnetonka Senior Center	952-939-8393
South Tonka Senior Center	952-474-7635
Meals on Wheels	612-623-3363
<i>Meals delivered to homebound individuals</i>	

## TAXES

IRS General Information Line	1-800-829-1040
<a href="http://www.IRS.gov">www.IRS.gov</a>	
<i>For questions about preparing or filing tax returns, refunds, personal tax account and business tax line.</i>	
Minnesota Department of Revenue	651-296-3781
<a href="http://www.taxes.state.mn.us">www.taxes.state.mn.us</a>	
<i>For answers to your tax questions. Translators are available.</i>	
Hopkins Minnetonka Family Resource Center	952-988-5350
<i>Free tax help during tax season for low income individuals.</i>	

## TRANSLATION AND INTERPRETING SERVICES

Cambodian	651-222-3299
<i>United Cambodian Association of MN</i>	
German	651-222-7027
<i>German American Institute</i>	
Hebrew	952-546-0616
<i>Jewish Family and Children's Service</i>	

<b>Laotian</b>	<b>612-374-4967</b>
<i>Lao Assistance Center</i>	
<b>Polish</b>	<b>612-378-9291</b>
<i>Polish American Cultural Institute</i>	
<b>Somali</b>	<b>612-871-6786</b>
<i>Somali Community of Minnesota</i>	
<b>Spanish</b>	<b>612-871-0200</b>
<i>Chicanos Latinos Unidos En Servicios—CLUES</i>	
<i>Centro</i>	<b>612-874-1412</b>
<b>Romanian</b>	<b>651-451-0914</b>
<i>Romanian Translations (private individual)</i>	
<b>Russian</b>	<b>952-546-0616</b>
<i>Jewish Family and Children's Service:</i>	
<b>Vietnamese Social Services</b>	<b>651-644-1317</b>
<i>Elder Services</i>	

## TRANSPORTATION

### Bus

<b>Southwest Metro Transit Information Center</b>	<b>952-974-3100</b>
<a href="http://www.swtransit.org">www.swtransit.org</a>	
<b>Metropolitan Transit Information Center</b>	<b>612-373-3333</b>
<a href="http://www.metrotransit.org">www.metrotransit.org</a>	

- *Bus schedules and city bus information available online at local libraries, Hopkins-Minnetonka Family Resource Center and City Halls.*
- *Buses will pick up riders at signs indicating "BUS STOP". If you haven't ridden a bus before, write the address of where you are going and give it to the bus driver to make sure you have selected the correct bus.*

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## Dial-a-Ride

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Will give you a ride where you need to go. Call for more information. \$2 each way.

**City of Minnetonka** 952-401-1749

**South Shore Area** 952-474-7441

*Available Monday through Friday with 24 hour notice;  
lift equipped*

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## Other Transportation Options

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**ICA (Intercongregation Communities Association)** 952-938-0729

*Free medical transportation for seniors and disabled without a car is available through ICA volunteer program*

**Metro Mobility** 651-602-1111

*Provides rides for disabled individuals anywhere in the metropolitan area at a minimal cost*

**Suburban Taxi** 763-545-1234

*Spanish speaker available—taxi charge per mile, call for fare information*

## UTILITIES

**Water and Sewer—Call your City Hall**

**Electricity (Xcel)** 1-800-895-4999

*Call to set up service and billing or payment plan.*

**Natural Gas (Center Point Energy)** 612-372-4727

*(formerly Reliant Energy-Minnegasco)*

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## Assistance in Paying Utilities

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<b>Energy Assistance Program</b> <i>Financial assistance for heating expense, October through May only.</i>	<b>952-930-3541</b>
<b>Community Action Program (CAP)</b> <i>Can provide limited energy assistance for winter months for Chanhassen residents</i>	<b>952-496-2125</b>
<b>Western Counties Action Network (WeCAN)</b> <i>Can provide limited energy assistance for winter months for Tonka Bay residents</i>	<b>952-472-0742</b>

## VIOLENCE PROTECTION

Dial 9-1-1 in an emergency or  
763-525-6210 (Hennepin County) or  
952-361-1231 (Carver County).

<b>Sojourner Project</b> <i>Information, referrals and support groups for women in abusive relationships.</i>	<b>952-933-7422</b>
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## VOTING

In order to vote you must be a U.S. Citizen in good standing and over 18 years of age. If you have not voted in your city or you have moved, you will need to bring proof of residency: a Minnesota Driver's License, Minnesota identification card, or a utility bill to the polling place. If you do not have any of the above documents, you must bring another person with you to the voting location who is a registered voter and will vouch for you. For information about how to register and where to vote, contact your City Hall (see page 3 for phone numbers).

## WEATHER INFORMATION

- Emergency sirens will sound in the case of severe weather. Take shelter in a safe place. Move to a basement location or away from windows in the interior of a building.
- Emergency Test Sirens occur the first Wednesday of the month at 1:00 pm. This is only a test. There is no need to take cover.

**Weather Forecast Minneapolis/St. Paul**                      **763-512-1111**

### **Highway Road Conditions:**

**MN Department of Transportation**                      **651-405-6030**

*Information on road conditions during bad weather*

Local Radio and TV stations will offer additional information during severe weather conditions.